

We hereby inform you that we have implemented a Quality System in our company in accordance with the Standard: UNI EN ISO 9001 Ed. 2015, that we have undertaken a path of Continuous Improvement aimed at obtaining and maintaining the RJC COP and COC certification and that we have implemented an Environmental Management System according to the new edition of the ISO 14001:2015 standard.

Buzio snc is a medium-sized company engaged in the processing of precious metals on behalf of well-known customers in the world of luxury.

The company was founded by the Buzio family and developed in Camisano Vicentino in via Tiepolo 61. The attention to the quality of the product, the guarantee of professionalism in the traceability of the products, in the quality of the products required has led the company over time to be appreciated by prestigious brands

The company policy is to provide quality products and services that meet the needs and expectations, initial and subsequent of customers. The company is also aware of its responsibilities towards the environment (nature and society) and has as its priority the priority of better protection of the environment compatibly with the activities carried out.

Buzio snc di Buzio Alessandro e Gilberto is a certified member of the Responsible Jewellery Council (RJC).

The RJC is an organization that sets standards to promote ethical behavior, human rights, social rights, and environmental practices throughout the supply chain of diamond jewelry, gold, and platinum metal groups.

RJC has developed a gold standard for the jewelry supply chain and credible mechanisms for verifying responsible business practices through third-party audits.

As Certified Members, we are committed to operating our business in accordance with the RJC Code of Procedure. We are also committed to integrating ethical, human rights, social and environmental considerations into our day-to-day operations, business planning activities and decision-making processes.

Aware that greater customer satisfaction, and therefore a growth in image, competitiveness and company profitability, are more easily obtained through the involvement and employment of personnel at all levels, the management of **BUZIO S.n.c.** is committed to perfecting the synergistic relationship of absolute transparency, collaboration and full understanding between all functions.

It is also necessary, in conjunction with the improvement of the internal organization, to help the complex of activities carried out and recognized as necessary to build a progressively increasing quality and an ever greater awareness for environmental protection, not forgetting that the continuous improvement of quality and the environment can be obtained, in the most effective way, through the prevention of problems rather than by a posteriori control and related correction.

The company is convinced that if it manages to apply these principles in the daily conduct of its activities, it will be able to benefit from them in terms of both economic competitiveness and image.

The dedication of each employee to the improvement of Quality, the Environment and the social responsibility system is required with a view to the strong commitment of the General Management in the application of managerial systems and innovative technical solutions aimed at the progressive improvement of the service by predicting problems and anticipating solutions.

The Integrated Policy for Quality, Environment and RJC can therefore be summarised in the following objectives:

- To guarantee and constantly improve customer satisfaction;
- Respond promptly to market needs through an organization: lean, flexible and competitive;
- Promote continuous quality improvement by stimulating communication, reducing internal non-conformities and customer complaints;
- Pursue operating conditions that are increasingly suitable for the health and safety of personnel.
- Provide a product that complies with customer requirements and complies with applicable laws and regulations
- Ensure a concrete commitment in order not to encourage in any way practices that are unacceptable from an ethical and environmental point of view
- determine, control and reduce the significant environmental impacts deriving from the activity carried out;
- comply with applicable legislation and the requirements undertaken;
- improve environmental performance through
 - ✓ the involvement of staff on environmental protection issues
 - ✓ the involvement and strengthening of the environmental awareness of the interested parties
 - ✓ the choice of suppliers able to ensure services that are as compliant as possible with the environmental management system adopted
- communicate the principles of environmental sustainability to suppliers, customers and stakeholders relevant to the environmental management system;
- establish environmental objectives taking into account the knowledge of the context and the environmental impacts of the activity carried out.

- Comply with good business practices (absence of corruption)
- Prohibiting child labour and forced labour
- Comply with all health and safety requirements
- Enabling freedom of association
- Prohibit all forms of discrimination
- Have a correct management of disciplinary practices in compliance with mandatory requirements and correct management of workers
- Guarantee a decent wage and working hours consistent with the provisions of the relevant CCNL
- Condemn and reject any activity related to war crimes, violations of international humanitarian law, crimes against humanity or genocide
- Commit not to give any direct or indirect support to armed groups, to combat corruption or bad practices in the gold, silver and platinum and diamond and precious stone supply chain and abuses associated with the mining, transport and trade of them
- Undertake not to offer, promise or solicit bribes and to oppose the solicitation of bribes, requests to conceal, conceal the origin of gold, silver, platinum oxides, diamonds and precious stones or misrepresent the taxes, duties, tariffs and royalties paid to governments for the purpose of mining, trading, handling, transporting and exporting gold, silver, platinum oxides, diamonds and precious stones
- Commit to ensuring that all private security activities and security measures to protect assets comply with national laws while respecting the dignity of the worker

To implement this policy, the Management undertakes the following commitments:

- Planning meetings with staff at all levels to inform and train them on the methods of the Quality and Environment System and actively involve them in the continuous improvement of the product/service and its environmental performance;
- Promote adequate operating conditions to achieve the objectives of the quality and environmental policy;
- Monitor the activities that affect quality to assess the non-conformities of the service and the SQ, customer complaints, the cost of non-quality and activate appropriate corrective and preventive actions;
- Evaluate the "perceived" quality of the product/service by ascertaining the Level of Customer Satisfaction;
- Ensure full compliance with international practices relating to the ethical standards of the Gold, Diamond and Platinum-Plated industry
- Observe the regulatory framework relating to respect for the environment regarding the treatment of Gold, Diamonds and Platinoids
- Carry out an analysis of risks and opportunities throughout the environmental and quality system in order to identify appropriate improvement actions to reduce, eliminate or mitigate risks.

For the development and verification of the methods of the Quality, Environment and Social Responsibility System, the Management has directly assumed the role of head of the Quality, Environment and Social Responsibility Management service, making use of the collaboration of the Heads of the Company Functions.

The Management undertakes to make available the means and resources necessary for the training and maintenance of this Quality and Environment System.

All personnel are required to comply with the procedures and documentation contained therein and to actively collaborate in their development and improvement.

The Management invites the staff to actively collaborate in the application of the methods of the Quality, Environment and Social Responsibility System and to suggest improvements of the same.

This Policy is communicated to workers for the purpose of disseminating the principles and ensuring their knowledge and dissemination and is available to all interested parties.

Camisano, 02/03/2026

GENERAL MANAGEMENT

